GET TESTED. TREAT EARLY. STAY SAFE.

Let’s End AIDS, Capital District.

NEW YORK STATE Department of Health
Ending the Epidemic in New York State
Welcome
Defining the “End of AIDS”

A 3-Point plan announced by the Governor on June 29, 2014

1. Identify all persons with HIV who remain undiagnosed and link them to health care.

2. Link and retain those with HIV in health care, to treat them with anti-HIV therapy to maximize virus suppression so they remain healthy and prevent further transmission.

3. Provide Pre-Exposure Prophylaxis (PrEP) for persons who engage in high-risk behaviors to keep them HIV negative

Reduce the number of new HIV infections to just 750 [from an estimated 3,000] by 2020
We must add AIDS to the list of diseases conquered by our society, and today we are saying we can, we must and we will end this epidemic. ~Governor Cuomo
Blueprint Recommendations (BPs)

Link and retain persons diagnosed with HIV in care to maximize virus suppression so they remain healthy and prevent further transmission.

BP5: Continuously act to monitor and improve rates of viral suppression
BP7: Use client-level data to identify & assist patients lost to care or not virally suppressed
BP8: Enhance & streamline services to support the non-medical needs of persons with HIV...
BP29: Expand & enhance the use of data to track and report progress
Overall Objectives

• Improve Linkage to Care
• Improve Engagement in Care
• Improve ART Adherence
• Improve Viral Load Suppression
Methods

• Involve Everyone
• Put our Public Health Hats on
• Think in terms of Region and Community
• Use Data
• Identify Gaps in Care
• Identify Interventions to fill Gaps
• Use Quality Improvement Methodology
• Share with Everyone
OMD Cascade Updates and Introductions
Introduction Directions

Please share the following with the group:

- Your name and title
- Where you work
- Cascade update (one per org)
- What one thing should we all be doing right now to EtE?
Regional Improvement
HIV Care Outcomes Among Newly Diagnosed Patients, 2017
NENY Region, NYLinks (5 clinics reporting)

- All New and Newly Diagnosed: 190
- Newly Diagnosed internal: 18 (9%)
- ND Linked to Care 3 days internal: 11 (61%)
- Prescribed ART: 175 (92%)
- VL less than 200 copies/mL at last test: 128 (67%)
HIV Care Outcomes Among Established Patients, 2017, NENY Region, NYLinks (5 clinics reporting)

- Open Cases (all HIV+ people seen at org): 2,100
- Active Cases (HIV+ people seen at clinic): 1,885
- Active Pts Prescribed ART: 1,874
- Active pts with VL less than 200 copies/mL at last test: 1,726
Training Consumers on Quality
Upstate Training of Consumers on Quality (TCQ) Overview
Webinar Agenda

- TCQ Purpose & Learning Objectives
- Consumer and NYLINKS Provider Expectations
- Post-TCQ Session Activities
- Q&A
Why Involve Consumers in QI?

- It is a recognized right:
  - Domestic: Denver & Meaningful Involvement of People with AIDS (MIPA) Principles
- Consumers can directly contribute to the development, elaboration and expansion of quality standards and multidisciplinary guidelines
- Consumer feedback is an accurate determinant of hospital quality (Isaac et al, 2010)
- Consumers can identify potential hazards and successfully generate solutions to existing safety problems
- Consumer involvement is an accepted quality measure and enhances self-reported experiences
- Consumers provide recommendations on the development and implementation of quality improvement activities
TCQ Purpose

• To build capacity of consumers to be partners in the planning, implementation, and evaluation of quality improvement (QI) efforts at both clinic and regional levels

• To prepare people living with HIV/AIDS (PLWH) to be formally engaged in facility-level quality management (QM) programs as members of internal QI teams/committees, and NYLinks regional groups
TCQ Learning Objectives

• Increased understanding of the Ryan White Program and its “quality” requirements/expectations
• Increased understanding of basic vocabulary with QI, tools, methodologies, activities and processes
• Increased competency to be a consumer champion in facility-level QM team/committee and regional group activities (i.e., NY Links)
TCQ Learning Objectives

• Increased confidence participating on facility-level QM teams/committees
• Increased understanding of group dynamics, decision-making team roles, and steps to address specific aspects of HIV care
• Increased understanding of the various forms of individual and systematic consumer involvement and identification of appropriate methods of involvement
TCQ Learning Objectives

• Increased awareness of basic HIV terminology to better understand indicator definitions and performance data reports
• Increased knowledge of health numeracy, health literacy and performance measurement, including indicator development, data collection methodologies, and data reporting
• Exposure to other consumers for community support and leadership
TCQ Participant Expectations

• Attend and actively participate in face-to-face TCQ session
  – 2 ½ training days scheduled October 31 – November 2, 2018
  – Training Location (Syracuse, New York)
    • The Genesee Grande Hotel
    • 1060 E. Genesee Street
    • Syracuse, New York 13210
Post-TCQ Participant Expectations

- Get involved and serve on internal QM teams/committees (clinical environments where PLWHA receive HIV services), and regional groups (i.e., NY Links)
- Attend and actively participate in post-TCQ Webinars
NY-Links Provider Expectations

- Nominate/select consumer(s) to participate in TCQ
  - Pre-training: submit written letter of support for participants
  - Post training: commit to further engage the TCQ participant in ongoing QI activities, for instance as members on internal quality management committee/team, and NY-Links regional group QI activities
- Review/offer feedback on personalized goal statement developed during TCQ
- Coach/mentor TCQ participant and support active engagement in QI activities
- Participate in post-training evaluation activities to assess TCQ program impact on consumer involvement in QI
Provider Expectations: Post TCQ

• Review and offer feedback to consumer participant on personalized goal statement developed during TCQ
• Coach/mentor TCQ participant and support active engagement in QI activities for continued capacity development
• Participate in post-training evaluation activities via webinars, focus groups or interviews to assess TCQ program impact on consumer involvement in QI
TCQ Participant Selection Process

• Space is limited to 40 individuals residing outside of the 5 boroughs of New York City and Long Island.

• Providers are asked to identify consumer(s) who have the time and commitment to participate in clinic and regional level quality improvement activities.

• Applications, resume or bio-sketch, and letter from supporting organization must be received by October 5, 2018 along with:
  • Email to Daniel Tietz at daniel.tietz@health.ny.gov or fax to (518) 486-1315
Post-TCQ Activities

Upon completion of the TCQ program, participants are expected to:

• Return to local supporting organization and work to implement goal statement developed during the TCQ
• Establish and sustain a collaborative relationship with a fellow TCQ participant for peer mentorship
  • Once the pool of TCQ graduates is established, these individuals may go on to be mentors themselves
  – Participate in clinic/regional level QI activities
• Complete a post-TCQ skills assessment
Post-TCQ Session Activities

• Participate in TCQ webinars and other NYLinks activities to sustain a “community of learners”
  – Share lessons learned for consumer involvement in QI activities
  – Identification of emerging barriers to consumer involvement
  – Develop ongoing strategies to increase consumer involvement in QM programs and QI activities
Webinar

Friday, September 21, 12:00 to 1:00
Contact Information

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Albany, NY 12237
(518) 473-7542 (voice)
daniel.tietz@health.ny.gov
QI Training for Fall 2018
QI 101 part 2 training to be scheduled in Fall of 2018
QI 101 part 1 repeat training? When?
QI 102 training early 2019?
What’s Coming up?

• September 18\textsuperscript{th}  NENY
• September 25\textsuperscript{th}  Lower Manhattan
• September 25\textsuperscript{th}  Long Island
• September 28\textsuperscript{th}  Upper Manhattan
• October 3\textsuperscript{rd}  WNY
• October 11\textsuperscript{th}  Bronx
• October 11\textsuperscript{th}  Queens
• October 19\textsuperscript{th}  M&LH
• October 31\textsuperscript{st} - Nov 2\textsuperscript{nd}  TCQ
• November 8\textsuperscript{th}  QI 101 Part 2, LI
• December 18\textsuperscript{th}  NENY
Contact Information

Steve Sawicki, NYLinks Lead, steven.sawicki@health.ny.gov

Regional Leads
Upper Manhattan—Susan Weigl sweigl@yahoo.com
Lower Manhattan—Susan Weigl
Western NY—Steven Sawicki
Long Island—Febuary D’Auria, february.dauria@health.ny.gov
Central NY & Southern Tier—Laura O’Shea, laura.oshea@health.ny.gov
Mid & Lower Hudson—Steve Sawicki
Queens—Nova West, nova.west@health.ny.gov
Brooklyn—Clemens Steinbock, clemens.steinbock@health.ny.gov & Zeenath Rehana zrehana@health.nyc.gov
Bronx—Dan Belanger, dan.belanger@health.ny.gov
Northeastern NY—Steve Sawicki
Staten Island—Steve Sawicki

And Remember to visit the webpage at: www.newyorklinks.org