

# NY Links

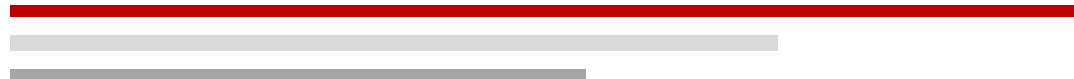
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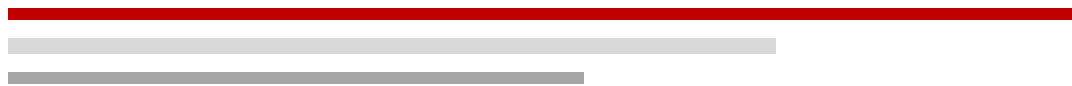
[NewYorkLinks.org](http://NewYorkLinks.org)

**NY**  **Links**



# NYS Links Mission

- We identify innovative and spread solutions for improving linkage to and retention in HIV care that support the delivery of routine, timely, and effective care for PLWHA in New York State.
- We will bridge systemic gaps between HIV related services and achieve better outcomes for PLWHA through improving systems for monitoring, recording, and accessing information about HIV care in NYS.



# Strategies

- Implementation of a collaborative approach to engage local teams of providers in prioritized geographic regions to identify innovative solutions for improving linkage to and retention in HIV care
- Engagement of stakeholders, including providers of HIV services (medical, service, consumers, Medicaid, NYC DOHMH, Local County DOHs, etc.
- Employment of standardized NY Links-specific retention and linkage measures that are used in all collaborative activities
- Use of online reporting database to facilitate self-reporting and instantaneous benchmarking

Measure	Agency Type
Linkage	All Programs that Conduct HIV Testing
Retention	HIV Clinical Care
New Patient Retention	
Clinical Engagement	Supportive Services, General Medical & Dental
New Client Clinical Engagement	

+in care

NY Links

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<b>Organization</b> Addiction Research and Treatment Corporation	<b>HIV Provider</b> Addiction Research and Treatment Corporation	<b>Collaborative</b> Upper Manhattan Regional Group Western New York Collaborative
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Entry by: *esteinbock*

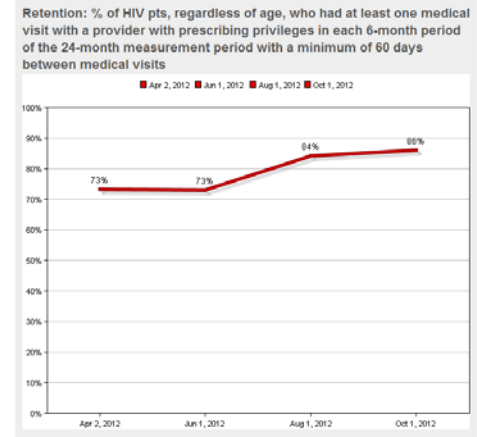
**Oct 1, 2012**

**Linkage to Care: % of newly diagnosed patients who had their first HIV primary care visit within 30 days of the date of their confirmatory HIV test result**

Numerator:	<input type="text"/>
Denominator:	<input type="text"/>

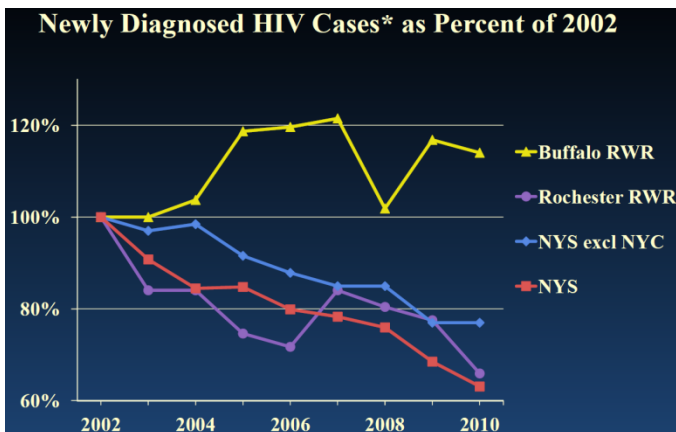
Data for this measure were collected via:

- Chart review
- Extracted from an electronic data system (EMR, CAREWare, etc.)
- Other, please explain (in 250 words)



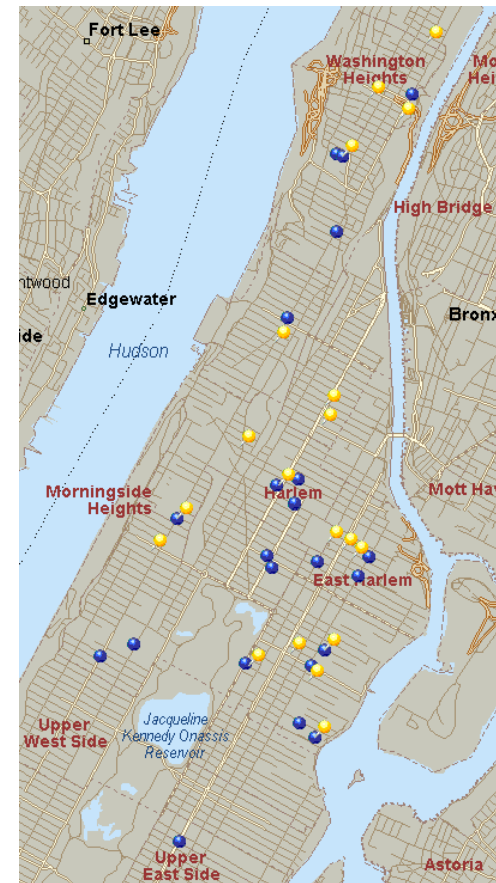
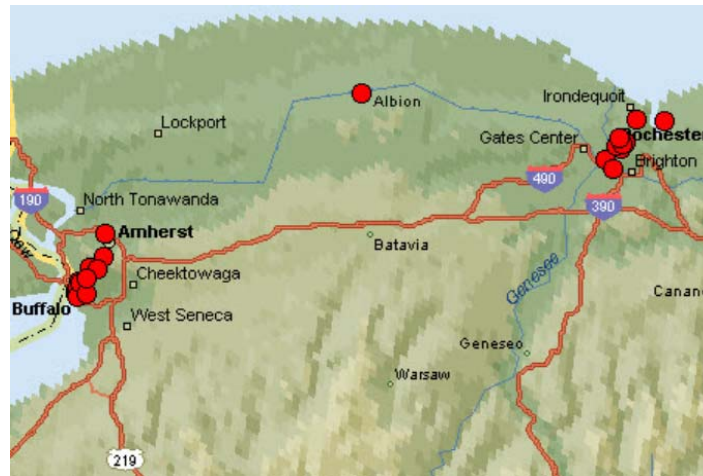
# Strategies

- Integration of NYS/ NYC surveillance teams to address key issues to effectively utilize already available data sets and to make these data sets accessible to frontline providers for QI efforts
- Formation of provider-driven 'response teams' to participate in the planning and implementation of collaboratives and to build an infrastructure for sustainability of peer learning opportunities
- Formation of consumers sub-committees to solicit their input and build their capacity to partner in QI efforts



# Collaborative Progress

- **Upper Manhattan.** Started 1/12, 3 learning sessions, identifying/testing interventions. 24 sites.
- **Western New York State.** Started 5/12, 1 learning session, establishing baseline data and intervention. 26 sites.
- **Queens & Staten Island.** Started 9/12. Kick-off learning session scheduled for mid-November



# Collaborative Progress

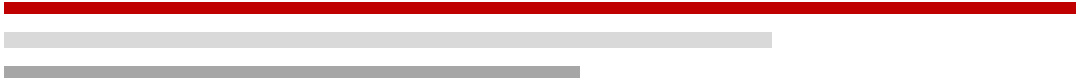
What has your state accomplished during learning collaborative activities thus far?

- Assessment of individual quality management infrastructures through on-site visits to participating sites (using standardized assessment tools) and personal introductions to the initiative
- Formation of site-specific QI teams to improve linkage/retention
- Provision of training opportunities for providers and consumers on QI basics, including PDSA
- Bi-monthly submission of NY Links measures by participating agencies
- Identification and categorization of linkage/retention interventions
- Initiation of Networking opportunities for and sharing of successful interventions with participating providers
- Availability of QI coaches and TA consultation

# Overview of Collaborative Measures

Measure	Agency Type
Linkage	All Programs that Conduct HIV Testing
Retention	HIV Clinical Care
New Patient Retention	
Clinical Engagement	Supportive Services, General Medical & Dental
New Client Clinical Engagement	

+care  
in



# Collaborative Measures

## **Linkage to care among newly diagnosed persons**

Percentage of newly diagnosed patients in the reporting period who had their first HIV primary care visit within 30 days of the date of their confirmatory HIV test result

## **Global retention**

Percentage of patients with at least one visit during the first six months of the 24-month measurement period, who had at least one HIV primary care visit in each 6-month period of the remaining 18-months of the measurement period with a minimum of 60 days between medical visits

## **New patient retention**

Percentage of new patients who have their initial HIV primary care medical visit during their first four months of the 12-month measurement period who had an HIV primary care visit in each of the subsequent 4-month periods in the measurement period

## **Clinical engagement**

Percentage of active HIV clients/patients with a supportive service visit/general medical encounter during the reporting period who have a documented or self-reported HIV primary care visit within the prior 6-month period

## **New client clinical engagement**

Percentage of new clients/patients without a documented HIV primary care provider that have a HIV primary care visit within 30 days of enrollment/first visit in the supportive service or general medical program



## UMRG preliminary results: types of strategies being tested or implemented

Strategy category	# of strategies	# of sites reporting
Developing tracking systems to measure linkage/retention	3	2
Tracking/engagement of those out of care	3	3
Outreach and linkage w/ other organizations	1	1
Case management/Patient navigation	2	2
Streamlining/standardizing referrals	4	3
Other (includes staff engagement, self management and same day service strategies)	3	2
No strategies tested or implemented	N/A	5
Number of sites not yet know what strategies are being tested/implemented	N/A	5

Total number of sites known to be testing or implementing strategies: 9  
 Data excludes 5 sites whose participation status in NY Links is undetermined.  
 NY Links coaches have detailed description of strategies.

Data Source: Intervention Strategy Tracking Tool, UMRG— August 28, 2012

# Next Steps

- Increase the number of sites that report all collaborative measures every two months
- Strengthen the process of identifying the actual, site-specific intervention and pinpointing evidence-based activities that led to improved linkage/retention
- Work with NYS data systems to facilitate the reporting and tracking of linkage/retention
- Make surveillance data available to local providers/regions for QI purposes
- Foster ongoing cross-agency QI collaborations
- Initiate the fourth collaborative in upstate NY in 2013
- Continue with our evaluation strategies

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