

2017 VLS Quality Improvement Contest Storyboard Template

(insert title of project)

Team / Provider Name

Improvement Project Background

- Describe rationale for selecting project
- Example: *Viral load suppression is a key indicator of HIV healthcare, and the clinic's viral load suppression rate is lower than the statewide mean*
- Present Baseline Data :

$n = \underline{\hspace{2cm}} \quad \underline{\hspace{2cm}}\%$

e.g. Actual number (5 of 10 patients) and percentage (50%) of patients whose VL was suppressed for the entire 12 month measurement period

Improvement Project Goal

- Example: *To increase the number of patients with continuously suppressed viral loads from 50% to 70%*
- Benchmark: _____ (e.g. 70%)

Plan/Do

- Describe your findings when you reviewed the original process (area for improvement)
- Describe the test of change/improvement activity you selected

Example: Provide peer education on the importance of adhering to ARV regimen to all patients on ARV therapy. Peers will use a script to ensure a uniform approach.

- Describe the measures you used to evaluate your tests of change

Do/Study

- Concisely describe what happened during your tests of change, using **quantitative and qualitative data**
 - Results Data: n=_____ %
- e.g. Actual number (6 of 10 patients) and percentage (60%) of patients whose viral load is continuously suppressed

Data Graph(s)

- Present data graphically (e.g. control chart, run chart, bar graph, line graph or other graphic representation). Add additional slides as needed.

Study

- Describe your observations and further modifications of your tests of change

Act

- Describe your implementation or plans for implementation. Do you plan to engage in further investigation to improve viral load suppression?

Next Steps

- What are your next steps based on the results of your quality improvement project?
 - Will you continue to test process changes using PDSA cycles?
 - How will you sustain gains?
 - How will you integrate into delivery care system?
 - How will you spread improvements to other service delivery areas?